

IMPACT REPORT

2024 - 2025



20,766

Children, adolescents, adults, and seniors empowered to reach their best point and meet life's challenges

414

Clients received Transition & Employment-Readiness Services

233,770

Services provided by passionate behavioral healthcare providers

600+

Child recipients of holiday gifts from the HUGS holiday donation program that takes place in our Resource Center

3,675

Children and their families served by Early Childcare and School-Age Services

407

Students attended Best Point Schools specially designed for high-support educational needs

1,507

Individuals received Crisis & Mobile-Response Stabilization Services when needing it most

MENTAL HEALTH IS HEALTH.

1 in 6 youth and 1 in 5 adults experience a mental health disorder¹

Our agency prioritizes a foundation of high-quality, family-centered care to provide individualized, wrap-around support



CoStars early childhood programs foster early development and strong family networks

- 23 Service Locations
- 844 children and their families served through quality home-visiting programs
- Programs deliver a balance of bolstering resilience and supporting mastery of essential age-appropriate skills



Therapists and Care Coordinators support youth to facilitate mental, emotional, social, and even physical wellness

- Dedicated providers at 83 partner schools and 3 health clinics in the region
- Actively present in the school-day to reduce barriers to clients' success and progress
- Offer multiple individualized modalities to address school, home, and community-related difficulties



Pediatric Mental Health Urgent Care offers support to families of youth navigating mental health crises

- 96% of children were diverted from a hospital emergency department
- 75% of children and 80% of parents served reported feeling less stress after their visit
- A total of 138 children and their families were offered a safe environment and assistance



Recruitment and retention practices ensure we meet the needs of the children and families in our region

- Almost 4,000 referrals received this year and 200,000 + hours of service delivery
- Hosted the 3rd successful Staff Wellness Day for behavioral health providers to prioritize their own self-care needs
- Best Point has an 80% provider retention rate

¹ Source: NAMI: [Mental Health By the Numbers](#) | [National Alliance on Mental Illness \(NAMI\)](#)

POSITIVE RESULTS



Behavioral Health

72%

of clients were successfully discharged having met or exceeded treatment goals

74%

of parents of active clients experienced an improvement in reported mental health concerns



Education

94%

of students in grades 9-11 earned required credits for graduation

100%

of seniors graduated, earning all required credits and qualifications



Early Childhood

86%

of children were assessed age-appropriate in their cognitive-language and social-emotional development

87%

of children entering kindergarten within 3 months achieved all developmental milestones

SATISFACTION

95% of clients' parents reported being satisfied with the services they received

94% of clients reported being satisfied with the services they received

95% of referral sources were satisfied with the services provided by Best Point

WHO WE PROUDLY SERVE

90%

of children in our care experienced one or more traumatic events

51% had a family member who was depressed or mentally ill for a long time.

47% had a family member or someone very close to them who died unexpectedly.

44% had a family member who was put in jail, or prison, or taken away by the police.

45% were separated from their parent(s) for a long time (foster care, living apart, etc.)

41% were threatened or harassed by a bully (someone outside of his/her family).

RACE

Black/Multiracial	33%
White	52%
Other	5%
Not Reported	10%

AGE

0-5	9%
6-12	32%
13-18	20%
19-60	35%
61+	4%

MENTAL HEALTH DIAGNOSES & EDUCATIONAL DISABILITIES

ADD/ADHD	28%
Mood Disorder	20%
Trauma & Stressor Disorders	18%
Anxiety Disorder	12%
Disruptive/Defiant Disorders	11%
Adjustment Disorder	6%
Autism Spectrum	2%
Other	3%

POVERTY

Live At or Below Poverty Level	75%
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COUNTIES WHERE WE PROUDLY SERVE

+ Hamilton + Butler + Clermont + Warren + Clinton +



bestpoint.org



BestPointLift



513.272.2800



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